

2021 Priorities

Healthwatch Middlesbrough | Annual Report 2020-21

Build on 'Our Future -Young People Speak Up about Mental Health' report, developing social action groups with young people.

- Through consultation with young people, we identified ways they could offer peer support during lockdown.
- Purchased Mentimeter, an interactive tool to continue engagement with young people through a variety of services e.g., colleges, youth organisations etc which we included in our reports and feedback.
- Recruited a young Community Champion to contribute to improving mental health experiences for young people through the production of podcasts and videos.
- Promoted mental health support services and activities for young people including service updates, changes, and access routes during mental health week.

Continue to influence and support the development of the South Tees Neurodevelopmental pathway and ensure parents and carers have a voice.

- Consultation with parents and carers was carried out.
- A final report was produced including recommendations.
- We carried out development and facilitation of regular parent carer groups.
- Report used to inform training rolled out to LA professionals across Redcar & Cleveland.

Addressing the health and social care challenges faced by children with Special Educational Needs and Disabilities (SEND) and their families

- Development and facilitation of regular parent carer groups
- Engaged with the South Tees Carers Forum to share our work and influence strategy and action planning.

Explore the impact of the COVID-19 pandemic on our local communities

- Adopted new ways of working.
- Increased partnership working.
- Raised awareness of Healthwatch and our role.
- Informed strategic priorities and direction of work.
- Local accessibility informed the introduction of our text only service and production of BSL videos.

Increase the number of volunteers and Community Champions to support our work.

- Increased our engagement and raised awareness of Healthwatch with seldom heard communities.
- Widened the possibilities for future engagement.
- Made Healthwatch more aware of local work and improved connections with us and our Champions.
- Increased equality and diversity of our extended team.