

## Urgent Care Survey

1. If you needed to see a GP urgently, out of normal hours, would you know what to do?

Yes

No

2. Have you heard about the new GP hubs which will be providing out of hours access, to be located at:

Redcar Primary Care Hospital  
East Cleveland Hospital (Brotton)  
One Life, Linthorpe Road, Middlesbrough  
North Ormesby Health Village

Yes

No

3. Do you know about the NHS non-emergency number 111?

Yes

No

4. Why would you ring them?

5. If you couldn't get a GP appointment would you go to A&E?

Yes

No

6. How would you feel, if you attended A&E but after an assessment you were informed that your condition was not serious and that you should visit a pharmacy or make an appointment to see your own GP rather than waiting to see one of the emergency doctors.

7. Would you go to your pharmacist for healthcare advice?

Yes

No

If No, why not? What stops you from asking them for advice?