

**13<sup>th</sup> July 2015**  
**Venue: Westfield Farm**  
**Time: 2.00 pm - 4.00 pm**  
**BOARD MEETING NOTES**

**Board Members attending:** Ian Holtby (Chair) (IH), David Morris (DM), Barbara Smith (BS), Ron Wood (RW), Maureen O’Neill (MoN), Irene Poynter (IP)

**Healthwatch Staff in attendance:** Natasha Judge (NJ), Linda Sergeant (LS), Carole Marshall (CM)

**Guests in attendance:** Ian Reeve, North East Community Health Network

1.	<p><b>Welcome and Introductions</b> IH Welcomed everyone to the meeting and introduced Ian Reeve, Managing Director, North East Community Health Network.</p>	
2.	<p><b>Apologies for absence</b> Received from Mike Milen and Lawrence McAnelly.</p>	
3.	<p><b>Presentation by Ian Reeve</b> Ian gave an update to the Board on the STAR Scheme which is looking to give extended access for Patients to GPs under the Prime Ministers Challenge Fund.</p> <p>Ian is currently working with practices across the Redcar &amp; Cleveland locality on extended access for patients between 6.30 - 9.30 pm weeknights and 8-8 on weekends and Bank Holidays.</p> <p>The service is due to be launched at the beginning of September in Redcar Primary Care Hospital and the pilot programme will involve the 4 GP practices which operate within the hospital. Staffed by local GPs and nurses. The service is accessed through the 111 service.</p>	
4.	<p><b>Minutes of meeting held 8<sup>th</sup> June 2015 and matters arising</b> The minutes agreed as a true and accurate record.</p> <ul style="list-style-type: none"> <li>• Due North - IH informed the Board that a working group had still not been set up. It was discussed at the last Health and Wellbeing Board and there are plans to put this into place.</li> <li>• IH informed the Board that Councillor David Walsh was interested in our work on home care and requested that we set up a meeting.</li> </ul>	<p>LS to arrange meeting with D Walsh</p>

5.	<p><b>Healthwatch Conference</b></p> <p>IH &amp; NJ attended the Healthwatch England conference in Manchester on 30 June and 1 July. Over 300 delegates focussed on exploring changes happening across the health and social care landscape, and put social care services under the spotlight. The conference looked at ways to increase the collective influence of Healthwatch with decision makers, to ensure the voice of patients, care users and the public remains at the core of health and social care services.</p> <p>NJ highlighted at the Conference the need for Healthwatch England to promote at a national level to increase awareness for local Healthwatch.</p>	
6.	<p><b>Annual Report</b></p> <p>NJ apologised to the Board that they were unable to receive a draft copy of the report prior to it being published on 30<sup>th</sup> June. Compilation of the report had been undertaken by an outside consultant but unfortunately the content was not satisfactory and had to be re-written at short notice. NJ highlighted that lessons had been learnt from this experience and information for next year's report will be collated well in advance.</p>	
7.	<p><b>Financial Report</b></p> <p>LS advised the Board that Carol Gaskarth will update the Board at the next Board meeting.</p>	
8.	<p><b>Report to Board Members</b></p> <p>Discussion took place regarding the feedback received from the Drop in Session held at Loftus on 9<sup>th</sup> June. The Board were concerned over the comments that were received. It was determined that the next steps should be to draft a report of the findings on the day and other intelligence received and share this with local providers and arrange a follow up meeting.</p> <p>LS discussed the Sexual Health report and the response received from Tees Valley Public Health Shared Service. The report can now be shared with the wider public and can be put on the Healthwatch Redcar &amp; Cleveland website.</p>	<p>LS to draft letter to provider and arrange meeting</p> <p>LS to share response with Board &amp; put on website</p>
9.	<p><b>Board Member Updates</b></p> <p>IH</p> <ul style="list-style-type: none"> <li>• attended the HWB where concerns were raised over the confusion and access to urgent care.</li> <li>• Attended meeting with CCG to update HW on CCG activities. CCG would like HW to be involved in the evaluation of the Early Discharge Unit at RPCH.</li> <li>• Will be attending CCG meeting on 14<sup>th</sup> to discuss Urgent Care Strategy.</li> </ul>	

	<p>RW/BS/MM</p> <ul style="list-style-type: none"> <li>• Attended Worthlessness in Health Inequalities at Durham University.</li> </ul> <p>Worklessness is an important determinant of health and health inequalities. Equally, people with a long-term health condition or disability are twice as likely to be out of employment as those with good health. Being out of work due to ill health often results in engagement with the welfare system. The reform of incapacity-related benefits has been a high priority under successive UK governments.</p> <p>The aim of the workshop was to bring public health and social policy academics, policy makers, and health professionals together to think about worklessness and health inequalities from a public health perspective. The day consisted of presentations and roundtable discussions with an overall aim of supporting the development of national and local strategy around this issue.</p> <p>MoN/BS</p> <p>Attended National Care Home Open Day and visited Roseberry Court Care Home in Redcar. Very impressed with the Home which is set out over 3 floors, particularly that doors have a knocker and letter box and lots of photos of friends and family displayed and an example of good practice.</p> <p>IP</p> <p>Advised that Public Health had funded activities to improve health and wellbeing of visually impaired and other hard to reach groups.</p>	
10.	<p><b>AOB</b></p> <ul style="list-style-type: none"> <li>• NJ advised that Enter &amp; View training is being arranged and will be held over 2 days. Date has not yet been confirmed and lunch and refreshments will be provided.</li> <li>• DM asked if it was possible that future Board meetings be held in the Community Heart. LS advised that booking were made for current venue until the end of the year and will review then.</li> </ul>	
11.	<p><b>Date and time of next meeting</b></p> <p>The next Board meeting will be held on 7<sup>th</sup> September 2015, 2pm - 4pm at Westfield Farm, Dormanstown</p>	