



	feedback regarding Woodside Surgery.	
6.	<p><b>Chair Update</b></p> <ul style="list-style-type: none"> <li>IH informed that the last Health and Wellbeing Executive meeting was cancelled but a double meeting was scheduled for 15<sup>th</sup> December which he was attending.</li> </ul>	
7.	<p><b>Work Plan</b></p> <ul style="list-style-type: none"> <li>Domiciliary Care - LS informed LA had suggested that Healthwatch attend the next Provider meeting where we can request cooperation in distributing the survey.</li> <li>Dual Diagnosis - IH requested that the report be finalised by end of December for presentation at HWB in January 2016.</li> <li>ESD - patient feedback received and report being drafted for submission to the CCG.</li> <li>Services for visually impaired people in Redcar &amp; Cleveland - it had been agreed by the Board for Healthwatch to gather further information regarding service provision within R&amp;C. It was agreed that AL &amp; IP would be the lead Board members for this piece of work and determine its aims and objectives. LS to find out if LA are currently doing any work around this subject.</li> </ul>	Action: LS to contact D Walsh
8.	<p><b>Information &amp; Signposting Summary</b></p> <p>LS had distributed to the Board a summary of queries received from the Information &amp; Signposting service and feedback from outreach work. This information is to be shared on a regular basis.</p>	Action: LS to circulate
9.	<p><b>Board Member updates and feedback from external events and partnerships</b></p> <ul style="list-style-type: none"> <li>DM - a summary of meetings attended was circulated to the Board</li> <li>NJ - informed that a new working procedure was being drafted and would be ready by the next meeting.</li> <li>LS - attended the Patient Experience Forum where it was highlighted that the Forget me Not System was not being well used.</li> <li>JE - informed that CCG had agreed a Healthwatch article in Headlines which is distributed to GP practices every 2 weeks.</li> </ul>	
10.	<p><b>Date and time of next meeting</b></p> <p>The next Board meeting will be held on <b>Monday 8<sup>th</sup> February 2016</b>, 2pm - 4 pm at <b>Redcar Leisure &amp; Community Heart</b>, Meeting Room 1, Ground Floor.</p>	