

15th August 2016
Venue: Redcar Leisure & Community Heart
Time: 2.00 pm - 4.00 pm
BOARD MEETING NOTES

Board Members attending: Ian Holtby (Chair) (IH), Barbara Smith (BS), David Morris (DM), Ron Wood, Irene Poynter (IP), Mike Milen (MM), Andrew Leon (AL)

Healthwatch Staff in attendance: Natasha Judge (NJ), Linda Sergeant (LS), Carole Marshall (CM), Jill Edemenson (JE)

Guests in attendance:

1.	<p>Welcome, Introductions and Apologies for absence IH welcomed everyone to the meeting.</p> <p>Apologies were received from Maureen O’Neill.</p>	
2.	<p>Minutes of Meeting held 2nd June 2016 The notes were agreed as accurate.</p> <p>Matters Arising</p> <ul style="list-style-type: none"> • Mental Health Research Project - JE updated that the students had now completed this project, carrying out questionnaires and holding focus groups. The report will be circulated once completed. • STAR Scheme Evaluation - JE confirmed that the report is complete and has been circulated and published on Healthwatch websites. NJ expressed her thanks to DM and RW for their contribution. • Woodside Practice - Following a request from the Board that a follow up meeting be carried out LS confirmed that a meeting had been held with the Practice Manager and was given a full update on recent activities. • Marske Medical Centre - DM asked if any update had been given regarding a new provider for the surgery. Agreed to make enquiries to find out current situation. • Vice Chair - Further to the Board’s decision at the last meeting not to appoint a Vice Chair, RW contested that he thought it would be in the Board’s best interest. IH agreed and NJ to seek guidance with regard to nominations and to proceed with the process. • RCVDA Partnership - MM updated that 10 volunteers had been recruited. IP appointed as the Board Lead for volunteers. • 	<p>LS/DM to advise</p> <p>NJ to progress</p>
3.	<p>Feedback from Strengthening Voices Event and Evaluation LS confirmed that the feedback from the event had been published and circulated to those who attended. The evaluation of the event was shared with the Board which highlighted that as well as being well attended it received positive feedback overall from those who attended.</p>	

4.	<p>Young Person’s Report and Future Young Person’s Engagement LS confirmed that the Report was due for circulation and findings from the report could create a further piece of work for the Healthwatch Champions in the new academic year.</p>	
5.	<p>Chair Update IH gave an update of the Health and Wellbeing Board Executive meetings held in June and July. Key areas of discussion included:-</p> <ul style="list-style-type: none"> • Urgent care consultation • Investigating patient’s experience of dual diagnosis services - following on from Healthwatch Redcar and Cleveland’s report it has been highlighted that providers need to work better together and a meeting has been arranged between service providers and commissioners. • South Tees Transformation Plan • Due North Project - Tackling Poverty in Grangetown • Local Housing Allowance • Children’s Trust - increasing child safety - training 600 staff in South Tees • Maternity Service • £81,000 made available that CYP Mental Health Services are sustainable and to allow CYP to stay in own home. 	
6.	<p>Staff Report to Board LS Updated the Board on the following:-</p> <ul style="list-style-type: none"> • Community Hub - outlining the plans by the LA and CCG to align social/community services to GP practices and hospitals. LS confirmed that Healthwatch would be part of the Hub and be an opportunity for receiving patient feedback from within the Redcar Primary Care Hospital and an ideal opportunity for volunteer involvement. • Woodside Practice - the Practice is carrying out new initiatives to involve patients and recently received a Good rating in their CQC inspection. • The Local Authority has approached Healthwatch and RCVDA to gather feedback around substance misuse services. • Healthy Living Pharmacy Event - highlighted that pharmacies are willing to work with Healthwatch to give feedback from service users and also any issues or barriers that pharmacies themselves face. 	
7.	<p>Work Plan Update Young Persons Survey Report - near completion, IH to approve. Domiciliary Care Report - report being drafted. VIP - draft survey taken to VIP group to pilot. Meeting with JCUH still not arranged. Concerns over communication raised with South Tees CCG at regular meeting. AL suggested to contact RNIB Campaigns Officer and will forward details.</p>	AL to forward detail
8.	<p>Care Home Visits/Care Home Provider Meeting BS gave an overview of visits to Care Homes within Redcar and Cleveland. Full details to be circulated to the Board. Highlighted that a common theme that had arose was around DoLS. BS and MON have also raised this</p>	

	issue with Anna Turley, MP who is keen to raise it in the House of Commons but would like more evidence.	
9.	<p>Board Member Updates and Feedback from External Events and Partnerships</p> <p>MM - Updated that RCVDA are carrying out engagement with people around the Better Health Programme.</p> <p>DM - Discussed Transfer of Care Programme and Pharmacists working in GP surgeries.</p>	
10.	<p>AOB</p> <p>RW discussed the possibility of recruiting a new Board member and how this may be implemented.</p>	
11.	<p>Date and time of next meeting</p> <p>The next Board meeting will be held on Monday 26th September 2016, 2pm - 4 pm at Redcar Leisure & Community Heart, Meeting Room 1, Ground Floor.</p>	