


8th February 2016
Venue: Redcar Leisure & Community Heart
Time: 2.00 pm - 4.00 pm
BOARD MEETING NOTES

Board Members attending: Ian Holtby (IH), Irene Poynter (IP), Mike Milen (MM), Maureen O'Neill (MoN), Andrew Leon (AL), Barbara Smith (BS), Ron Wood (RW), David Morris (DM)

Healthwatch Staff in attendance: Natasha Judge (NJ), Linda Sergeant (LS), Carole Marshall (CM), Jill Edemenson (JE)

Guests in attendance: Craig Blair, Associate Director of Commissioning, NHS South Tees CCG

1.	Welcome and Introductions IH welcomed everyone to the meeting and introduced guest speaker, Craig Blair.	
2.	Presentation - Craig Blair, NHS South Tees CCG Craig gave an update on the Urgent Care Consultation which commenced on 11 th January 2106.	
3.	Apologies for absence Apologies were received from Lawrence McAnelly	
4.	Minutes of Meeting held 14th December 2015 <ul style="list-style-type: none"> • Following a meeting with David Walsh, LS confirmed that the Local Authority were not reviewing visual impairment services at this time. • IP requested that the minutes were amended to highlight future training for Board members and volunteers was discussed. 	LS
5.	Chair Update <ul style="list-style-type: none"> • IH attended the Health and Wellbeing Executive on 15th December. Items discussed were: <ul style="list-style-type: none"> ○ Urgent Care Update ○ Children and Young People's Mental Health and Wellbeing. It was highlighted that the rates for self-harm and hospital admissions in the area were one of the highest in the country. ○ Pharmacy Needs Assessment - pharmacists to be linked to GP surgeries with 4 being trialled in south tees. • Integration Update <ul style="list-style-type: none"> ○ Better Care Fund - cut down on non-elective emergency admissions by more effective home care. • Health and Wellbeing Board - 6th January 2016 <ul style="list-style-type: none"> ○ SSI Impacts on health 	

	<ul style="list-style-type: none"> ○ Tees Safeguarding Adults Annual Report and Strategic Plan ○ Peer Review ○ NHS Urgent Care ○ Learning Disabilities Transforming Care ● Dual Diagnosis Report <ul style="list-style-type: none"> ○ IH informed that the report had been well received at the Health and Wellbeing Executive and highlighted a lack of joined up provision. ○ LS to distribute report to Board members. ● Paul Edmonson-Jones <ul style="list-style-type: none"> ○ Mental Health Crisis Concordat ○ NHS Planning 	LS
6.	<p>Healthwatch Manager Update</p> <ul style="list-style-type: none"> ● NJ presented to the Board a new workplan request procedure for their approval. The Board agreed to implement this new procedure. ● NJ informed that Healthwatch Redcar & Cleveland has been appointed a new Commissioner, Sarah Johnstone and a meeting has been arranged. ● NJ informed the Board that Healthwatch Redcar & Cleveland has been asked to carry out an evaluation on the STAR Scheme. 	
7.	<p>Work Plan</p> <ul style="list-style-type: none"> ● Domiciliary Care - LS updated the Board that Healthwatch had attended a care provider meeting with the Local Authority. Received good feedback from those in attendance and LA agreed to distribute information to those not present and request involvement in the project. ● Early Supported Discharge - LS confirmed that the report was now complete and ready to distribute. No objections received from Board. ● Dual Diagnosis - Board discussed response to Substance Misuse Commissioner. Agreed that IH would draft a response and circulate to MM and LS. ● Visually Impaired - LS updated that this had been submitted on the new workplan request and progress so far was documented in the workplan update circulated to the Board prior to the meeting. ● Young People - LS submitted a new workplan request for the Board's approval. Informed that a pilot survey had been carried out at Prior Pursglove College seeking views and experiences on health and social care services. Early indicators showed that this could show where improvements could be made and requested that it be rolled out within Redcar & Cleveland. It was proposed that Healthwatch Champions at Redcar & Cleveland College be involved in the design and implementation of the survey as well as presenting the results. Board agreed to the work being carried out. 	
8.	<p>Care Homes</p> <p>LS highlighted to the Board that Healthwatch Redcar & Cleveland received very little local feedback on care homes. It was proposed that</p>	

	Healthwatch raise its profile within care homes so that friends and relatives are aware of this avenue for raising concerns or sharing good practice. BS and MoN volunteered to take the lead on this project	
9.	<p>Board Member updates and feedback from external events and partnerships</p> <ul style="list-style-type: none"> • IH updated that the Due North sub group was now set up and functional. • IP informed that the OPP Steering Group had increased membership and invited LS & CM to attend to inform about the Domiciliary Care Survey. • DM updated on South Tees Patient Group • RW & DM informed they were to be involved in PLACE inspections this year. • MM attended Better Health Programme - local events being carried out. 	
10.	<p>AOB</p> <ul style="list-style-type: none"> • Board requested to view report on Hospital Discharge carried out by Healthwatch Middlesbrough. • Board photo to be taken at next meeting. 	LS
11.	<p>Date and time of next meeting</p> <p>The next Board meeting will be held on Monday 21st March 2016, 2pm - 4 pm at Redcar Leisure & Community Heart, Meeting Room 4, Second Floor.</p>	