

2nd June 2016

Venue: Redcar Leisure & Community Heart

Time: 2.00 pm - 4.00 pm

BOARD MEETING NOTES

Board Members attending: Ian Holtby (Chair) (IH), Barbara Smith (BS), David Morris (DM), Irene Poynter (IP), Mike Milen (MM), Andrew Leon (AL)

Healthwatch Staff in attendance: Natasha Judge (NJ), Linda Sergeant (LS), Carole Marshall (CM), Jill Edemenson (JE)

Guests in attendance: Julie Stevens, Commissioning & Delivery Manager, NHS South Tees Clinical Commissioning Group

<p>1.</p>	<p>Welcome, Introductions and Apologies for absence IH welcomed everyone to the meeting and introduced Julie Stevens, Commissioning & Delivery Manager, NHS South Tees Clinical Commissioning Group</p> <p>Apologies were received from Lawrence McAnelly, Maureen O’Neill, Ron Wood</p>	
<p>2.</p>	<p>Presentation Julie Stevens gave a presentation on the results of the consultation ‘Making Health Simple’. The full report can be found on the CCG website. Julie also confirmed that the South Tees Clinical Commissioning Group’s Governing Body had just confirmed the new model of 7 day service provision across South Tees. From 1 April 2017, people will be able to access GP services until 9.30 pm on weekdays and from 8 am - 9.30 pm on weekends and bank holidays from 4 extended access GP centres across South Tees. The extended centres will replace existing walk in centres in North Ormesby and Eston Grange. They will be sited at:</p> <ul style="list-style-type: none"> • Redcar Primary Care Hospital; • One Life Centre, Linthorpe Road, Middlesbrough; • East Cleveland Primary Care Hospital, Brotton; • North Ormesby Health Village 	
<p>3.</p>	<p>Minutes of Meeting held 21st March 2016 The notes were agreed as accurate.</p> <p>Matters arising</p> <ul style="list-style-type: none"> • Research Project - JE updated the Board that she had recruited 2 students to carry out the research project and had produced a questionnaire for the study. • STAR Scheme Evaluation - NJ informed the Board that the evaluation had been carried out and the follow up phone calls were currently being undertaken. • Woodside Practice - Board requested that a date be set for a follow up 	<p>LS to</p>

	visit to the Practice.	arrange
4.	<p>Healthwatch Redcar & Cleveland Annual Report & Priorities 2016/17 The Annual Report was well received by the Board and expressed their thanks to JE for her efforts in compiling it.</p> <p>The Board agreed the priorities in the report and agreed that other priorities would be added in line with local developments and strategies.</p>	
5.	<p>Vice Chair The Board were asked if they were in favour of appointing a Vice Chair. The Board discussed if there was a need for such an appointment and agreed that at this moment in time it was not required. IH requested that it be reviewed at a later date.</p>	
6.	<p>RCVDA Partnership NJ updated that following the Exceptional Board Meeting held on 14/04/16 to discuss volunteers, RCVDA had been sub-contracted to support the recruitment of Healthwatch Information Volunteers. RCVDA are well placed to identify and support volunteers and to also recruit new members to Healthwatch.</p>	
7.	<p>Healthwatch Public Event NJ informed the Board that a public event will be held on 7th July 2016 at the Community Heart. The event will provide an opportunity for people to learn about changes in local services. A workshop activity will also be carried out allowing people to inform how they wish to be informed about changes and how best to provide feedback.</p>	
8.	<p>PLACE Inspections RW & DM currently carry out PLACE inspections for NHS Hospitals South Tees Foundation Trust. They have been asked to carry out inspections out of the area and require authorisation from the Healthwatch Board to do so on behalf of Healthwatch. The Board agreed to this request.</p>	
9.	<p>Chair Update Chair has attended 2 Health and Wellbeing Executive meetings which have mainly been informing the Agenda for the Health and Wellbeing Board. Health and Wellbeing Board (13th April 2016) Items discussed included:-</p> <ul style="list-style-type: none"> • Healthwatch Redcar & Cleveland Dual Diagnosis Report • Health and Wellbeing Board Peer Challenge • Due North Project - Tackling Poverty • Better Care Fund Plan 2016-17 • CCG Briefing <p>The Agenda and notes of the meeting can be found on Redcar and Cleveland Borough Council's website.</p>	

10.	<p>Staff Report to Board LS updated the Board on the following</p> <ul style="list-style-type: none"> • Community Boxes - currently placed to gather further intelligence regarding mental health • Eston Surgery - due to time restrictions the proposed consultation with patients at Eston & Resolution Surgery will no longer take place. 	
11.	<p>Work Plan Update Domiciliary Care - Following the Local Authority informing Providers of our proposed work, 8 providers agreed to distribute surveys to their clients. All had been delivered and surveys had been returned to Healthwatch. Dual Diagnosis - Meeting to be held at end June with service providers, commissioners and service users. VIP - LS highlighted difficulties in arranging a meeting with the Ophthalmology department at James Cook University Hospital despite several communications. The Board agreed that the matter should be brought to the attention of Deborah Jenkins, Chairman of South Tees Hospitals NHS Foundation. Meeting had been with AL and IP to progress survey and focus groups. Young People Survey - report being drafted.</p>	LS to contact
12.	<p>Care Home Visits BS updated on visits carried out with MON to care homes within Redcar & Cleveland. BS highlighted that they had been welcomed on their visits and was an opportunity to inform them about Healthwatch and learn about issues affecting care homes.</p>	
13.	<p>Volunteer Work Plan It was discussed that once a cohort of volunteers had been recruited, a work plan on involvement will be developed depending on their skills, interests and abilities.</p>	
14.	<p>Board Member Updates & Feedback from External Events and Partnerships DM - Attended Medicines Optimisation at RVI, Newcastle and Patient Experience Meeting at JCUH. Had discussions with Chief Pharmacist regarding delays in discharging patients. IP - Informed that Ageing Well Alliance are supporting the OPP Dignity Day to be held later this year and that Healthwatch should be involved. MM - Attended Better Health Programme</p>	LS to chase
15.	<p>AOB LS informed Board of a network event on 16th June and if any Board members were interested in attending to get in touch.</p>	
16.	<p>Date and time of next meeting The next Board meeting will be held on Monday 15th August 2016, 2pm - 4 pm at Redcar Leisure & Community Heart, Meeting Room 1, Ground Floor.</p>	